



April 24, 2012

Larry Anderson  
GRA Gulf Coast Construction, LLC  
10041 Regal Row Ste 140  
Houston, TX 77040

Larry,

We wish to express our appreciation for the fine job you did managing the construction of our new facility at 5100 Cross Continents Drive.

From the beginning planning stages through every aspect of construction, your technical expertise and diligence were apparent and invaluable. Contrary to experiences I have had with several other contractors in the past, your focus was clearly centered on ensuring a quality result and our complete satisfaction. In spite the many changes we requested along the way, which sometimes undoubtedly resulted in delays and additional effort on your part, you never hesitated to do everything necessary to meet our expectations.

Your attention to every detail has been impressive, and your experience, knowledge, and skills throughout each stage of the process were of great benefit. We appreciate your professional manner and friendly attitude, and believe we ultimately achieved a facility exceeding our expectations as a direct result of your efforts. Without question, we hope to have the opportunity to work with you again on any future projects we pursue.

I would highly recommend your services to anyone considering a project, and would welcome the opportunity to speak with any prospective clients directly to express how happy we are with the results. Job well done!

Sincerely,

A handwritten signature in black ink, appearing to be 'J. Krug'.

Jeff Krug  
President  
NEOPAL LLC